

# Aviation Insurance

## Claim Form

### Important Information

- Please ensure this Form is completed in all Parts applicable to your claim.
- Supporting documentation required is detailed on page 6 of this form.
- The issue and acceptance of this Form does not constitute an admission of liability by the Insurer or a waiver of its rights.

**Please complete this form and email it, along with all attachments, to [aus.aviationclaims@chubb.com](mailto:aus.aviationclaims@chubb.com)**

### Details of Insured

Name of Insured			
Contact Name		Telephone number	
Insured's Reference			
Postal Address		Postcode	
Email Address			

### GST Information (for Australian Claims Only)

a) What is your Australian Business Number (ABN)?		
b) Are you registered for GST purposes?	Yes	No
c) Have you claimed or are you entitled to claim an Input Tax Credit (ITC) on your Business Activity Statement to the Australian Taxation Office in respect to the GST paid on the insurance policy under which this claim is being made?	Yes	No
d) If YES, what percentage of the GST did you claim or are you entitled to claim (if the GST paid and your ITC entitlement are the same amount, the answer to this question is 100%)	%	

### Claim Payment Details

Please provide details for payment of your claim in the event that it is deemed covered by Chubb:

For Electronic Funds Transfer:

Account Name			
Name of financial institution			
BSB/Branch code number		Account number	

### Details of Broker

Name of Broker			
Contact Name		Telephone number	
Broker's Reference			
Postal Address		Postcode	
Email Address			

Details of Policy				
Policy Number				
Period of Cover	From		To	
Aircraft details				
Aircraft type				
Registration				
Is the aircraft financially encumbered?				Yes      No
If Yes, please specify the type of financing				
Please provide the name, address, contact telephone and e-mail of financier::				

Pilot details (append additional sheet for other pilots as required)				
Full name				
Address				
Email				
Business Telephone No.			Mobile Telephone No.	
After hours Telephone No.			Facsimile No.	
License number			License type	
Other qualifications and/or ratings				
Total time of the Pilot				
Total hours flown in the 90 days preceding the occurrence				
Hours flown on type in the 90 days preceding the occurrence				
Fixed-wing piston			Fixed-wing turbine	
Helicopter piston			Helicopter turbine	
Date of endorsement for this aircraft type			Time on type	
Last flight review date			By whom	
Last check & training date			By whom	
Date of last medical check			Valid until	
Additional ratings and/or endorsements (as applicable)				
Agricultural	Fixed wing			
	Helicopter			
	Chemical			
Mustering	Date		By whom	
	Hours			
Low-flying	Date		By whom	
External lift	Date		By whom	

Details of Accident	
Location	Highway 101, near San Francisco, California
Date	March 15, 2023
Time	10:30 AM
Weather	Clear, sunny, 75°F
Vehicle 1	2018 Ford Mustang, Silver
Vehicle 2	2020 Tesla Model 3, Black
Driver 1	John Doe, 35 years old, 10 years experience
Driver 2	Jane Smith, 28 years old, 5 years experience
Vehicle 1 Status	Minor damage to front end
Vehicle 2 Status	Minor damage to rear end
Injuries	None
Police Report	Reported by John Doe, Officer J. K. Lee
Witnesses	None
Investigation	Investigation ongoing, expected completion by March 20, 2023

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Describe in detail the circumstances of the occurrence

Describe in detail any property damage (baggage/cargo/building/fences/vehicle/other aircraft/etc)
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Terrain details (as applicable)				
Airstrip	Length		Alignment	
	Surface		Level/Incline	
	Wet/dry			
Licensed airport/private/agriculture./etc.				
Owner				
Off airport (describe terrain, surface, if any vegetation/crop etc).				

Aircraft Technical Details				
Airframe serial number			Model year	
Airframe total time at the time of occurrence				
Maintenance release no.				
Issued by			Date of issue	
Valid to	Hours		Date	
Signed				
Date				

Documents Required
Please provide any documents in support of your claim as well as any letters of demand notices of any claim made against you.

## Claim Privacy Consent and Declaration

### Claim Privacy Consent

Chubb Insurance Australia Limited (Chubb) is committed to protecting your privacy. Chubb collects, uses and handles your personal information only in accordance with the Privacy Act 1988 (Cth) (Privacy Act). A copy of our Privacy Policy is available on our website at [www.chubb.com/au](http://www.chubb.com/au) or by contacting our customer relations team on 1800 815 675.

Your personal information will be used by Chubb, or any third party that Chubb provides the information to, for the purpose of assessing your claim or your entitlement to benefits and, if the claim is accepted, for administration of the claim and for planning, product development and research purposes.

Your personal information may include:

- any information provided in relation to your claim;
- any information that is health information or sensitive information, including, without limitation, your medical history, any treatment received by you and any medication taken or prescribed for you (at any time) or your Health Insurance claims history, including Medicare;
- any other personal information that you may provide to Chubb or its third party contractors;
- any information relating to any insurance policy on your life, including terms and conditions and claims history;
- details of your employment including position, period of employment, remuneration, hours worked and duties performed (at any time); and
- any other information relating to your income, assets, liabilities and solvency; and
- any information from third persons who may have information relevant to your eligibility to receive a benefit, or your entitlement to receive an ongoing benefit.

To assess and process your claim Chubb may need to collect your personal information from third parties such as your insurance broker, claims reference services, government organisations (for example, social security agencies or taxation offices), your doctor or other health service provider, any forensic accountant or investigator retained by Chubb, your employers (past and present), your accountant and any businesses which provide information about the commercial activities of persons or, if you are, or have been, bankrupt the trustee of your estate (the 'Parties').

Chubb may disclose your personal information, including health and sensitive information, to other entities within the Chubb Group, other insurers, our reinsurers or third parties, including contractors and contracted service providers (such as assessors or investigators) who we, or those other Chubb Group entities, have engaged to provide a specific service. Those entities may be located overseas, for example the regional head offices of Chubb in Singapore, UK or USA or third parties with whom we or those other Chubb Group entities have subcontracted to provide a specific service for us, which may be located outside of Australia (such as in the Philippines or USA).

Chubb may also disclose your personal information to witnesses in respect to your claim and to government agencies including the police (where we are compelled to by law).

If you do not consent to the terms of this Privacy Consent or revoke your consent, Chubb may not be able to process or assess your claim.

If you would like to access a copy of your personal information, or to correct or update your personal information, please contact our customer relations team on 1800 815 675 or email [CustomerService.AUNZ@chubb.com](mailto:CustomerService.AUNZ@chubb.com).

### Declaration

I understand that by investigating my claim or by accepting proof of my claim, Chubb has made no acceptance of liability, nor waived any of its rights in defense of any claim arising under the policy.

I agree to Chubb using and disclosing my personal information pursuant to Chubb's Privacy Policy and this document. In the event of any conflict between the documents, this document will be determinative. This consent remains valid unless I alter or revoke it by giving written notice to Chubb's privacy officer.

I authorise any person or entity, including but not limited to the parties referred to above, to provide to Chubb such personal information as Chubb in its absolute discretion considers relevant for its assessment of my claim or my entitlement to benefits.

I will use my best endeavors and render all reasonable assistance and co-operation to Chubb in the assessment of my claim. I confirm that any information that I supply will be true and correct and that I will not withhold any information likely to affect the acceptance or handling of my claim. I understand that my claim may be denied if the information supplied is untrue, or I have not revealed all relevant facts.

I appoint Chubb to do everything necessary or expedient to give effect to the transactions contemplated by the consents and authorisations in this document and to execute, on my behalf, any documents or to do such acts required to give effect to this Privacy Consent.

Signature of claimant			
Name of claimant		Date	
Signature of claimant			
Name of claimant		Date	

## About Chubb in Australia

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Chubb is a world leader in insurance. With operations in 54 countries and territories, Chubb provides commercial and personal property and casualty insurance, personal accident and supplemental health insurance, reinsurance and life insurance to a diverse group of clients. The company is defined by its extensive product and service offerings, broad distribution capabilities, exceptional financial strength and local operations globally. Parent company Chubb Limited is listed on the New York Stock Exchange (NYSE: CB) and is a component of the S&P 500 index. Chubb employs approximately 40,000 people worldwide.

Chubb, via acquisitions by its predecessor companies, has been present in Australia for 100 years. Its operation in Australia (Chubb Insurance Australia Limited) provides specialised and customised coverages, including Business Package, Marine, Property, Liability, Energy, Professional Indemnity, Directors & Officers, Financial Lines, Utilities, as well as Accident & Health insurance, to a broad client base, including many of the country's largest companies. Chubb also serves successful individuals with substantial assets to insure and consumers purchasing travel insurance. With five branches and more than 800 staff in Australia, it has a wealth of local expertise backed by its global reach and breadth of resources.

More information can be found at [www.chubb.com/au](http://www.chubb.com/au)

## Contact Us

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