

How To Make A Complaint



Customer Care – Complaint Service Unit
Chubb Insurance Malaysia Berhad
Wisma Chubb 38 Jalan Sultan Ismail
50250 Kuala Lumpur



1800-88-3226

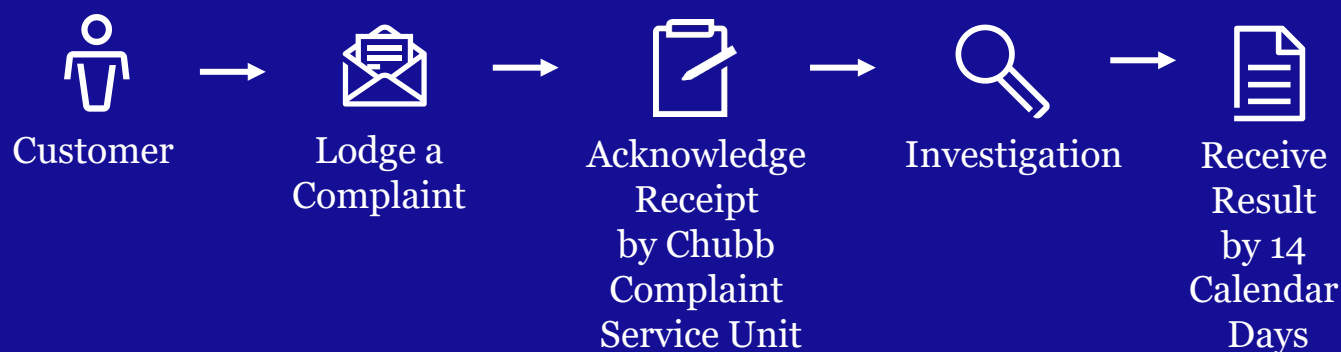


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Inquiries.MY@chubb.com

Standard Complaint Handling Procedure



Not Satisfied with the Result? You may appeal through:

1. Chubb for second review; OR
2. Bank Negara Malaysia (BNM) for non-claims related; OR
3. Ombudsman for Financial Services (OFS) for claims related.